

# Member News

## System Upgrade Coming Soon!

We are converting to a new processor that will enable us to serve your financial needs even better! Making the switch will require us to have a small amount of down time. We will be closed and access to most services will not be available Saturday, July 31 until noon on Monday, August 2.

This includes access at our Lobby/Drive Thru, Credit Union Service Centers, Online Banking, Mobile App, E-Statements and current balance information at ATMs will not be available while we make the switch to the new system. You will, however, be able to access cash withdrawals at ATMs.

Thank you for your patience as we make changes that will enhance your credit union experience. Let us know if you have any questions. Our staff is ready to assist you!

**Services will not  
be available  
Saturday, July 31  
until noon on  
Monday, August 2**

New Audio Teller Phone Number  
Beginning August 2, 2021  
**888.427.9396**



## Auto Loans

### Thinking About A New Car?

Make sure you check with your credit union first for financing. Our goal is to help you save money on your new or used vehicle purchase and get a monthly payment that fits your budget.

### Have A Loan Somewhere Else?

Maybe you have a loan at another lender that is costing you way more than it should. What may have seemed like a good deal, now has you strapped with a too-high monthly payment and you are paying way too much in interest.

One of our loan officers will be happy to show you how much you could save and how much you might be able to lower your monthly payment with an auto loan refinance at KEMBA.



**Get a FREE CARFAX report  
with any vehicle loan  
application before  
September 30, 2021**

**Call us today at  
502-459-1411.  
We are ready to  
help you save!**

## New Financial Learning App Coming Soon!

The Zogo App teaches financial literacy in a way that you will love - on your phone or device. Play games and earn rewards like gift cards. Watch for more details!



## Share Draft Checking Switch To Credit Union Checking Today!

- No Monthly Service Fee
- No Minimum Balance
- No Per Check Fees
- Direct Deposit
- Mobile App
- Mobile Deposit
- E-Statements
- Teller Line Audio Teller
- MasterMoney ATM/Debit Card
- Many No-surcharge ATMs
- Shared Branch Account Access Nationwide

A KEMBA Checking Account offers you many benefits. This all-inclusive account has everything you need to keep track of your finances anytime, and from anywhere.

**Call us or stop by today and  
make the switch to  
Credit Union Checking!**



### Need Money For School Expenses?

Check with us about a low-cost **signature loan**, and make sure to use your KEMBA **VISA Credit Card**. Both are smart options for all your back-to-school shopping and more!

## E-Statements Let You Have Control Of Your Statements

The fastest way to get your Credit Union statement is to sign up for E-Statements.

With E-Statements can print and view your statement anytime you want. No more waiting on the mail. It is faster and more secure than paper statement delivery. Plus, less paper is better for the environment.

**It's easy to sign up today - visit our web site, [www.kembaky.org](http://www.kembaky.org).**



### Account Verification

The Supervisory Committee is conducting an account verification. Please review your statement and report any differences by August 31, 2021 to: Don Diebold, Supervisory Committee Chair, 2018 Bainbridge Row Drive, Louisville, KY 40207.

#### 24/7 Online Access

Virtual Branch  
[www.kembaky.org](http://www.kembaky.org),

#### 24/7 Telephone Access

Teller Line Audio Teller  
(800) 309-8559 (CU ID 420)

#### ATM Access

There is ATM access nationwide without a surcharge at many locations as well – just check out our web site for a list.

[www.kembaky.org](http://www.kembaky.org)  
[kemba@kembaky.org](mailto:kemba@kembaky.org)  
4017 Poplar Level Road  
Louisville, KY 40213  
(502) 459-1411  
(800) KEMBA-10  
FAX (502) 459-4528

#### Hours

Monday: 8a.m. - 5p.m.  
Tuesday: 8a.m. - 4p.m.  
Wednesday: 9a.m. - 4p.m.  
Thursday: 10a.m. - 5p.m.  
Friday: 8a.m. - 5p.m.

### Credit Union Shared Branches

You have access to your accounts at over 5,000 Shared Branch locations throughout the U.S. Visit our web site for locations and outlets available.



NMLS# 414341  
Federally insured by NCUA.

## Holiday Closing

Labor Day  
Monday, September 6